



MEDIA RELEASE

November 21, 2025

Alectra Paves the Way for Safer Entry to Community Care of St. Catharines & Thorold

St. Catharines, ON – On Wednesday, Stefanie Bonazza, Government and Industry Relations, and Faisal Rao, Manager, Station Sustainment, met with the team at Community Care St. Catharines and Thorold to celebrate the construction and maintenance of a new, secure parking lot for Community Care staff and volunteers.

“The new parking lot was donated at a critical time for the agency. As weather changes and the main parking lot at 12 North Street becomes busier than ever with traffic, the new, off-site lot will ensure the safety and security of staff and volunteer vehicles, while allowing for easier, safer access to donation drop off points, and client parking,” said Betty-Lou Souter, CEO of Community Care St. Catharines and Thorold.

Community Care of St. Catharines has been supporting the communities of St. Catharines and Thorold since 1919 by providing access to vital services like food and clothing security, housing supports and emergency services.

“At Alectra, we believe that powering our communities goes far beyond delivering electricity - it's about creating the space and opportunity for our neighbours to thrive,” said Brian Bentz, President and CEO, Alectra Inc. “We are very pleased to enter this partnership with Community Care St. Catharines to donate the use of our substation lot, giving their dedicated staff and volunteers a safe, convenient place to park their vehicles when serving community residents. Through this partnership, we are proud to support the critical work of Community Care St. Catharines.”

Serving more than one million homes and businesses in Ontario’s Greater Golden Horseshoe area, Alectra Utilities is now the largest municipally-owned electric utility in Canada, based on the total number of customers served. Serving 17 communities, our mission is to be an energy ally, helping our customers and communities to discover the possibilities of tomorrow’s energy future. Visit www.alectra.com to learn more.



Pictured left to right: Jenn Dube, Volunteer Coordinator, Community Care, Laura Juras, Client Services, John Edgar, Warehouse Manager, Wendy Richards, Client Services, Jess Doan, Communications, Danielle Cook, Operations Manager, Community Care, Faisal Rao, Manager, Station Sustainment, Alectra, Stefanie Bonazza, Government and Industry Relations, Alectra, Betty-Lou Souter, CEO, Community Care, Christine Haddon, Food Room Manager, Tiffanie Tasane, Interim Housing Help Manager, Councillor Matt Harris.

Caption: Community Care staff join Alectra executives to thank them for the new parking facilities.

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