

For Immediate Release

August 27, 2026

Alectra delivers \$25,000 in support to St. Catharines residents affected by floods

Mississauga, ON – Alectra Inc. is providing \$25,000 to *Community Care of St. Catharines and Thorold* to help residents manage the immediate impacts of recent flooding across the city.

Between July 21 and August 2, St. Catharines experienced three intense rainstorms, delivering more than 300 mm of rainfall to some neighbourhoods. The severe weather caused widespread flooding and significant property damage, leaving many families facing an urgent and challenging recovery.

“Families across St. Catharines are dealing with the aftermath of repeated flooding and the difficult task of rebuilding their homes and lives,” said Brian Bentz, President and Chief Executive Officer, Alectra Inc. “Through our AlectraCARES Community Support Program, we are committed to supporting *Community Care of St. Catharines and Thorold* as it delivers vital assistance to residents who need it most. We hope this contribution provides meaningful relief as the community continues its recovery.”

Community Care of St. Catharines and Thorold, in co-ordination with the City of St. Catharines, is supporting affected residents with essential resources, including cleaning supplies and household items, food security services, and emergency assistance. Residents can also access the City’s Flood Recovery Hotline at 905-984-8953 for information on available supports.

“We greatly appreciate Alectra’s \$25,000 contribution to local flood relief efforts and the ongoing support your team provides to our community,” said Betty-Lou Souter, Chief Executive Officer, *Community Care of St. Catharines and Thorold*.

Alectra recognizes that customers affected by the flooding may be experiencing hardship, and we are committed to providing flexibility and support. Customers needing assistance with their electricity account are encouraged to visit [AlectraUtilities.com/Payment-Assistance](https://www.alectrautilities.com/payment-assistance) to learn more about our payment assistance programs. Customers who require additional assistance can also contact Alectra’s Customer Service team to discuss their options.

Established in 2017, the AlectraCARES Community Support Program provides more than \$1 million annually to charitable and non-profit organizations across Alectra’s service territory. The program supports initiatives that address urgent community needs, including food and housing security, mental health support, access to health care, and services for vulnerable populations.

To learn more about AlectraCARES and Alectra's community support initiatives, visit alectra.com/about-community-support.

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About Alectra

Serving more than one million homes and businesses in Ontario's Greater Golden Horseshoe area, Alectra Utilities is now the largest municipally-owned electric utility in Canada, based on the total number of customers served. We contribute to the economic growth and vibrancy of the 17 communities we serve by investing in essential energy infrastructure, delivering a safe and reliable supply of electricity, and providing innovative energy solutions.

Our mission is to be an energy ally, helping our customers and the communities we serve to discover the possibilities of tomorrow's energy future.

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