

For Immediate Release

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Alectra's 2019 Sustainability Report highlights results for People, Planet and Performance

Mississauga, ON – Alectra Inc. released its 2019 Annual Sustainability Report highlighting the company's commitment to social responsibility, environmental accountability and economic efficiency.

The 2019 report, entitled "**Discovering the Possibilities**", details company initiatives which contributed to Alectra's success during the year.

Alectra built on its sustainability commitments, delivering impressive results for its customers, shareholders and communities - while remaining a trusted ally in the rapidly changing world of energy. Some 2019 highlights for Alectra include:

- Improving the customer satisfaction rate to 93 per cent
- The opening of our innovation hub, the Green Energy & Technology (GRE&T) Centre
- Contributing over \$1 million to local charities and not-for-profit organizations
- Decreasing greenhouse gas emissions by 19 per cent compared to the 2016 baseline
- Investing \$338 million in infrastructure projects to enhance system reliability

Alectra is an Imagine Canada "Caring Company" and was named one of Canada's Best 50 Corporate Citizens by Corporate Knights.

"As a sustainable company, Alectra is committed to meeting today's needs and the needs of future generations by empowering our customers, communities, and employees, protecting the environment, and embracing innovation," said Brian Bentz President and CEO, Alectra Inc.

Alectra's 2019 Annual Sustainability Report may be viewed at alectra.com/sustainabilityreport and is available for [download here](#)

About Alectra Inc.

Alectra's family of energy companies distributes electricity to more than one million homes and businesses in Ontario's Greater Golden Horseshoe area and provides innovative energy solutions to these and thousands more across Ontario. The Alectra family of companies includes Alectra Inc., Alectra Utilities Corporation and Alectra Energy Solutions. Learn more about Alectra at alectrautilities.com.

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