

For Immediate Release

Monday, Dec. 5, 2022

Alectra advises Rockwood customers of planned outage for system upgrade

Work will require power outage on Dec. 11

Rockwood, ON – In order to accommodate system upgrade work by Hydro One, some Alectra Utilities customers in Rockwood will be impacted by a planned power outage on **Sunday, December 11, 2022, from 4:00 am through 9:00 am.**

This outage is required to allow Hydro One crews to work safely on the overhead electrical system. Approximately 300 customers in Rockwood will be affected by this outage for the duration of these critical infrastructure upgrades.

Alectra advises affected customers to prepare in advance for the planned outage, as services in the town may be without power (this includes stores, restaurants, churches, etc).

We understand how difficult it is to be without power and thank you in advance for your understanding and cooperation. All impacted customers will be contacted directly in advance of this outage.

Should you have any questions or concerns, please contact us at **519-822-1750**.

These safety tips will help you and your family during an outage:

- Make sure your appliances, such as the stove, are in the off position.
- Make sure your cellphones and devices are fully charged.
- Keep your refrigerator and freezer doors closed as much as possible.
- The Government of Canada has food safety information here:
<https://inspection.canada.ca/food-safety-for-consumers/fact-sheets/food-handling/emergency/eng/1331578972167/1331579901110>

For more tips on what to do during an outage, please visit: alectrautilities.com/what-do-during-an-outage

To learn more about our commitment to reliability, please visit: alectrautilities.com/improving-reliability

About Alectra Inc.

Serving more than one million homes and businesses in Ontario's Greater Golden Horseshoe area, Alectra Utilities is now the largest municipally-owned electric utility in Canada, based on the total number of customers served. We contribute to the economic growth and vibrancy of

the 17 communities we serve by investing in essential energy infrastructure, delivering a safe and reliable supply of electricity, and providing innovative energy solutions.

Our mission is to be an energy ally, helping our customers and the communities we serve to discover the possibilities of tomorrow's energy future.

-30-

Media Contact:

Ashley Trgachef, Media Spokesperson

ashley.trgachef@alectrautilities.com | Telephone: 416.402.5469 | 24/7 Media Line:
1.833.MEDIA-LN